



Safeguarding children and young people

Registered
NDIS
Provider

We're committed to the safety and wellbeing of all children and young people we support!

To ensure the safety and wellbeing of children and young people we have a range of processes and procedures in place such as:

- Rigorous recruitment policies and procedures that include a minimum of two referee checks, a national criminal history check, a current Working With Children Check and NDIS Worker Screening from 2021.
- New staff induction and ongoing training include child safety, code of conduct, and mandatory reporting requirements.
- Policies in place include Child Safety, Code of Conduct, Upholding Rights to Prevent Abuse, Neglect and Discrimination.
- Regular staff supervision and support.
- We encourage (ongoing) feedback from all service users and respect their right to use an advocate of their choice to support them.
- We promote a staff culture of transparency in reporting and discussing all issues and incidents.
- Gateways is compliant with the Victorian Child Safe Standards and we are a State and Commonwealth (DHHS, NDIS & DSS) registered organisation that is quality accredited, and subject to regular external audits to ensure we meet quality service standards.

Additional information

For more information visit gateways.com.au
Contact your local Gateways Support Services

Head Office | Geelong

12-14 Thompson Rd, North Geelong, VIC 3215
(03) 5221 2984
info@gateways.com.au

Werribee Office

3 Princes Hwy, Werribee, VIC 3030
(03) 9749 7388
westernmelbourne@gateways.com.au

Western Melbourne Office

77 Droop St, Footscray, VIC 3011
(03) 9396 1111
westernmelbourne@gateways.com.au

Warrnambool Office

171 Lava St, Warrnambool, VIC 3280
(03) 5562 8271
southwestservices@gateways.com.au