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*Thank you to the children, adults, families, carers, volunteers and Gateways staff for sharing their stories and being part of the 2014 Annual Report.*

*Design: Pagination Design Services*

**G**ateways Support Services is a responsive community organisation that supports children and adults who have a disability/additional need and their families. Each year more than 1300 children, adults and families are assisted throughout the Barwon area, South West Victoria and Western Metropolitan Melbourne.

## MISSION

To empower and support children and adults who have a disability/additional need and their families to maximize their:

- Quality and enjoyment of life
- Potential
- Positive relationships within the community

## VISION

Together we can create a community where:

- Children and adults with a disability/additional need and their families are included, valued and well supported.
- We are all enriched through an understanding of, and increased participation in, the lives of the children and adults who have a disability/additional need.
- Gateways is a great organisation to be part of, and our staff and volunteers are known for their commitment to the organisation and our Mission.

## CORE VALUES

Commitment and Cooperation

Opportunity and Openness

Respect and Reliability

Excellence and Empathy

*Commitment & Cooperation*

*Opportunity & Openness*

*Respect & Reliability*

*Excellence & Empathy*

# PRESIDENT'S REPORT

*'We exist so children and adults with disabilities can have a good life in our community...Gateways empowers and supports children and adults with disabilities no matter how complex their need...We are committed to a responsive, quality service delivery which reflects the goals and strengths of each individual... We listen to what's important to them, listen to their goals, then help them achieve their dreams.'* Profound yet simple words from our CEO Rosemary Malone.

Whether it is Early Intervention, Parent Support, Case Management, Respite and Recreation Activities, Residential or Independent Living Support, or Inclusion Support at Kindergarten we want to be there, then more, the whole of life and be the best at it.

We are an organisation renowned in the Barwon & adjacent Regions for professionalism, caring, innovation, flexibility and personal care, for those with special needs especially children with Autism Spectrum and Intellectual Disability, requiring support, assessment or care. Our goal is to Maximise QOL, Potential and Positive relationships within the community. This can only be achieved with leadership that is committed to and believes in such a goal and direction. We are privileged to have an extraordinary skills based Board of Management and a remarkable CEO Rosemary Malone and exceptional Senior Staff, and mainly part-time workforce of 385. They are all the architects and primary drivers of this vision, in developing and expanding supports and services by 25% in the last year for 1300 children and adults with special and complex needs, all based on need and a sound professional and business footing.

Gateways is passionate about Best Outcomes for Disability Service provision, about Advocacy and the success of the National Disability Insurance Scheme (NDIS) of which Barwon is a trial site. We pride ourselves on being adaptable, robust, and able to connect with our Client families, other agencies and



*President Bernie Jenner has been involved in service development and governance for 30 years.*

Government in a positive, collaborative way. Within Gateways we have a very strong caring, professional and 360 degree Performance Review culture. Our Service and Business Model for Gateways has at the forefront transparency and accountability with ongoing review of our Strategic Plan, Quality, Risk, Marketing, Finance and Programme Provision and Innovation. This was recognised recently by being awarded the Powercor Geelong Business Excellence Award 2014 for Health and Wellbeing for the second time, receiving a Highly Commended Victorian 2014 Victorian Disability Sector Award, and a personal letter of acclamation from the Premier of Victoria, the Right Honourable Dennis Napthine.

We enter our 4th decade with unremitting passion and determination to pursue our Mission and Vision, and to maintain a legacy that touches so many and has laid down a strong foundation of support for future generations to come. A remarkable year of achievements considering the numerous circumstances of change and uncertainty. The opening of our rebuilt Albert Street Head Offices makes a strong statement about our intentions! Congratulations and thank you to all the Gateways Family for your ongoing support.

Regards, **Bernie**

*'I'll go anywhere as long as it's forward.'*  
David Livingstone

## GROWTH

- 25% income growth during 2013/14
- Glenroy – New Placement and Support Service
- Brimbank/Melton ECIS Partnership with Pinarc
- Opening Of Marshalltown Rd Service with Housing Choices Australia
- Truscott St Service – New Individual Residential Service
- Expanded Western District ECIS from 6 places to 16 places
- Expansion of complex support coordination under NDIS

## CUSTOMER SERVICE

- Completion of Albert St redevelopment
- Robyn Clarke Memorial Awards 2013 – Create Award for Excellence in Residential Care
- Powercor Geelong Business Excellence Awards 2014 – Health and Wellbeing Category Winner and Business of the Year Finalist
- Quality Reaccreditation (DHS Standards)

## COMMUNITY PARTNERSHIPS

- G21 Disability Inclusion Partnership for the 'Belonging and Connected' project – Highly Commended in the "Excellence in Improving Participation" category of the 2014 Victorian Disability Sector Awards
- Westfield Geelong for respite and recreation for children
- Geelong Football Club Community Partnership 2014
- Eastbrooke Family Medical Centre support for autism assessment

## SUSTAINABILITY

- Quality Manager appointed
- ICT Project Officer appointed
- Adapting systems to NDIS environment



2013/14 has been an enormous year for Gateways with continuing growth, completion of the Albert Street redevelopment and the transition to the NDIS as part of the Barwon trial site.

Thanks to the skill and flair of architect Wendy Hastrich, Albert Street is now a highly functional, valuing and welcoming environment for the people using our services and our staff. The project was also completed in a timely, cost efficient process thanks to Bowden Corporation. We are delighted that artists Julie Day, Janeen Blackmore and Loren Fitzgerald have allowed their work to be featured at Albert Street.

Gateways continually strives for excellence and we were thrilled to win the Powercor Geelong Business Excellence Awards 2014 - Health and Wellbeing Category and to be a Business of the Year Finalist.

Gateways staff member Melissa Foley received the Robyn Clarke Memorial Awards 2013 – Create Award for excellence in supporting young people in residential care. Gateways was also a partner in the G21 'Belonging and Connecting' project which received a commendation in the 'Excellence in Improving Participation' category of the 2014 Victorian Disability Sector Awards.

The introduction of the National Disability Insurance Scheme (NDIS) is transformational and being part of the trial site has meant we are pioneers dealing with the NDIS design which will hopefully be enhanced by our experience and feedback prior to full scheme rollout. Gateways staff have been exceptional

**"Gateways' expansion into Western Melbourne is very exciting but also means we need to continually adapt..."**



*Gateways is dedicated to providing responsive, individualised services to all the children and adults we support.*

in working through a large amount of extra unfunded work associated with the NDIS in the best interests of the people who choose us as their service provider.

Gateways' expansion into Western Melbourne is very exciting but also means we need to continually adapt our systems and structures to manage significant growth. The creation of a Quality Manager role reflects our commitment to both growth and high quality services. Our most recent consumer satisfaction survey showed a 98% satisfaction result which is gratifying given the many challenges of the past year.

Partnerships continue to be central to Gateways growth strategy based on mutual respect, a commitment to great outcomes and a "win win win" approach.

Most of all 2013/14 has been about community. Gateways could not have achieved these significant achievements without the support of a whole range of stakeholders within our community and we are equally committed to continuing to deliver quality, choice and great outcomes to the communities we serve in Western Victoria and beyond.

**Rosemary Malone**  
Chief Executive Officer

# ORGANISATIONAL STRUCTURE

## BOARD OF MANAGEMENT

Chief Executive Officer

Therapy & Inclusion Support Services Manager

- Early Childhood Intervention Services
- Preschool Field Officer Program
- Kindergarten Inclusion Support Packages Program
- ECIS Flexible Support Packages
- Autism Assessment
- Autism Early Learning Program (AELP)

Respite, Recreation & Family Support Services Manager

- Recreation Programs
- Respite Programs
- My Time
- Strengthening Parent Support
- ASD Case Consultant
- Case Management & Coordination
- Interchange

Accommodation & Specialist Support Services Manager

- Accommodation Services
- Independent Living Services
- Placement and Support
- Social Connect Program
- My Way

Quality & Service Development Manager

- Communications and Marketing
- Health, Safety, Induction and Training
- Quality Systems

South West Client Services Manager

- ECIS
- Preschool Field Officer
- Disability Flexible Packages
- Accommodation Services
- Respite Services
- Individual Support Packages

Corporate Services Manager

- Finance
- Human Resources
- ICT and Facilities
- Reception and General Administration

# THERAPY & INCLUSION SUPPORT SERVICES

In July 2013 the Early Childhood Intervention Services (ECIS) and Family and Community Support Services (FaCSS) combined to form the Therapy & Inclusion Support Services.

The Therapy & Inclusion Support Services Team has embraced the many changes that have resulted with the introduction of the National Disability Insurance Scheme (NDIS). The priority for the staff has been to ensure all existing families have been informed and supported through the funding changes as well as welcoming all new families to the Therapy and Inclusion Support Services team. We have provided NDIS funded support to 174 participants from 1 July 2013 to 30 June 2014.

Group programs have continued to meet a number of developmental needs of our clients and have been very popular with families. We have had 57 children enrolled in the following group programs this year:

- Autism Early Learning Program (AELP) – **12**
- Kinder Play Mates – **18**
- Off to School Group – **15**
- Stepping Stones – **12**

The Stepping Stones program operated from Whittington Primary School accessing the Early Learning Room. We thank Whittington Primary school for this partnership and their ongoing support.

Gateways entered into a partnership with Pinarc to provide Early Intervention Support Services to families in the Brimbank/Melton area. This service has developed some great partnerships with the support agencies and services working with families in this area. The total number of families to receive support in 2013 – 2014 was 20.



*Early intervention gives children and families the best possible start*

## KEY STATISTICS

Autism Assessments were provided to **61** children with funding from DHS, Mental Health, DEECD and Eastbrooke Medical.

ECIS Flexible Support Packages – **29**

Kindergarten Inclusion Support Services:

- In 2013 we provided services to **89** funded children
- In 2014 we provided services to **101** funded children

Preschool Field Officer Service – **253**

DHS Flexible Support Packages (Early Choices) – **18**

NDIS Services – **174**



## FAMILY FEEDBACK

*"Our PSFO was an amazing resource, she provided us with so much relevant information, training ideas, support in the classroom and in general had the ability to make educators feel competent and valued."*  
– Preschool Field Officer Service

*"I thought the service provided was fantastic! I didn't even know preschool officers existed until our kinder recommended this service for our child. The helpful ideas have certainly been beneficial for our child and now he is ready for school – thank you ."*  
– Preschool Field Officer Service

*"The equipment you funded for us has assisted our child with gaining more core strength and has seen him start walking. We couldn't have obtained this equipment without the early choices funding."*  
– DHS Flexible Packages (Early Choices)

*"Flexible appointments, great staff and approachable listening to parent needs."*  
– Early Intervention and Therapy Services

*"Our primary therapists have illustrated their commitment to my child as an individual with his own unique needs."*  
– Early Intervention and Therapy Services

*"The support received has been fabulous and has really made a huge difference between my son being a real contributing student in the group and just attending kinder."*  
– Kindergarten Inclusion Support Packages Program

*"This program has been amazing for our son who has moved forward in leaps and bounds. The program has enabled our son to further his social skills and attempt to make some friends. The enjoyment he has at kinder is incredible."*  
– Kindergarten Inclusion Support Packages Program

# RESPIRE, RECREATION & FAMILY SUPPORT SERVICES



# RESPIRE, RECREATION & FAMILY SUPPORT SERVICES

With the implementation of NDIS, Gateways worked with families to implement their plans including access to recreation programs and participation in community based activities.

Respite, Recreation & Family Support Services continued to offer support to children, young people and adults with disabilities providing social opportunities, developing ongoing friendship and growth.

One of our programs, 'Interchange' matches a person with a disability with a volunteer host/ host family who include them in their family activities on a regular basis. There are many benefits for the children, parents and volunteer hosts such as building relationships, rewarding positive experiences and parents receiving a welcome break.

*"The footy was certainly a great day, I enjoyed it and Jesse certainly had a great day, being his first time at the MCG and everything. We were lucky enough to get seated right at the fence of the ground, which Jesse loved because it gave us a chance to interact with some of the special half time Star Wars entertainment, and be close to the action."*

Brendan, Interchange Host

*"Mary's Interchange Hosts are very special for us because they are people who choose to be her friends (rather than paid carers)."*

Interchange Parent



*A day at the footy*

The Colac Holiday Program and Youth Group offer participants the opportunity to explore their community and enjoy excursions within Victoria, including trips to Melbourne, Sovereign Hill and to watch the Geelong Cats.

The Department of Social Services grant, under the National Respite for Carers Program, has continued to support families caring for people with dementia. This has resulted in the Prime Movers activity group contract being extended to 2015.



*Prime Movers day trip to Mill Markets*

This year a Give Where You Live grant provided the rent for a venue to provide individual and group programs. The children and young adults who have used the facilities have developed a sense of responsibility, ownership, self esteem, leadership and compassion, as well as skills in being socially included in the community. The group programs have provided clients with the opportunity to develop tolerance, patience, acceptance, sharing and to develop friendships and social skills.

The Gateways Autism Case Consultant Practitioner Program (ASD CCP program) finished on 30th June 2014. It provided secondary case consultations, information, training sessions and Community of Practice meetings.

# ACCOMMODATION & SPECIALIST SUPPORT SERVICES



# ACCOMMODATION & SPECIALIST SUPPORT SERVICES

**A**ccommodation & Specialist Support Services continues to grow across all program areas, employing 150 staff supporting:

**47** adults in shared accommodation,

**11** children in Out Of Home Care,

**15** adults and

**2** children in Social Connect,

**6** adults in My Way and

**3** adults living independently.

*"The full time accommodation placement for my daughter and also staff's ability to support goals & programs set in place for my daughter is like winning Tattslotto."*

Parent

All adults now have plans with the NDIA and all programs are now providing services in line with the NDIS.



# ACCOMMODATION & SPECIALIST SUPPORT SERVICES

## ACCOMMODATION

Accommodation Services have grown over the last 12 months, with the opening of Marshalltown Road service, which was a successful SAIF submission with Housing Choices Australia, to build a service for seven people with complex needs. This service was opened in December 2013 and has been a great success with its innovative design.



*Marshalltown Road*

Gateways also provides a second individual service to a young person requiring 24 hour staff support, who has his own unit.

The Accommodation Services have now transitioned to the NDIS with all people living in residential homes receiving NDIS plans. These plans have given enhanced participant funding, which has meant that all houses have been able to increase their rosters.

All staff have undertaken Therapeutic Care training to help improve our ability to support people with very complex needs and who may have suffered some form of trauma.

## PLACEMENT & SUPPORT

Placement and Support has also grown over the last 12 months. Gateways was successful in our submission for a Residential service for four children with a disability in Glenroy. This service opened in April 2014 with a new staff team.

## SOCIAL CONNECT

Social Connect currently supports 13 people with individual packages funded through the NDIA and two children funded through education.

The participants have enjoyed a wide range of programs and activities. Some participants have now started volunteering at a range of services from washing buses to working at a local fruit shop.

## MY WAY

My Way currently supports 6 people who use their NDIA package to do programs and activities that they choose and want to do. These services currently run Monday to Friday 9am to 3pm and are for current Gateways participants who live in residential care.

## INDEPENDENT LIVING

Independent Living Services continue to support three people who live independently in the community with minimal staff support.



*Mel Foley with her CREATE award*

**G**ateways has a strong commitment to quality and safety and strives to facilitate great outcomes for people with disabilities.

Gateways aims to improve our services in an ongoing way and to deliver quality services through innovation. To meet current and future needs of our service users, regular feedback on Gateways services is sought from service users.

All recommended improvements are monitored by our Senior Management Team and changes are implemented as required.

Gateways has a feedback process for compliments and complaints and a complaint management process is in place to respond appropriately to any concerns in a timely and respectful way.

In May/June 2014 Gateways reviewed our systems and processes for service user feedback and complaints management.

## CARERS RECOGNITION

Gateways complies fully with its obligations under section 11 of the Carers Recognition Act 2012 as a care support organisation.

## QUALITY AUDIT

Gateways passed our 2013 quality audit against the DHS Services Standards and achieved reaccreditation until 2015.

## RISK MANAGEMENT

Gateways has a comprehensive risk management plan in place including risks to service users, staff and community safety, financial risk, leadership, HR, marketing and consumer focus, strategy and planning, innovation, quality and improvement.

## OH&S

Since the introduction of the Occupational, Health and Safety (OH&S) Act 2004, Gateways has maintained a primary focus on the development and promotion of safe systems of work.

This pro-active attitude towards health and safety has steadily increased over the years resulting in a strong culture of shared beliefs and attitudes committed to a safe and healthy working environment.

Gateways' current workcover premium is now 2.16% which is significantly less than the industry weighted average of 3.01%.

Gateways is now preparing for the July 1st 2015 introduction of the Workplace, Health and Safety (WH&S) Act and we are thankful for the pro-active cooperation of all managers, employees, volunteers and students in promoting a safe and healthy workplace for all.

## MARKETING

Our website was redeveloped to include social media and video, providing up to date information for our new and existing service users. Gateways also launched a staff intranet to communicate training videos, policies and information to our growing staff base.

Gateways Auxiliary Committee have continued to be an essential fundraising force for Gateways. The Auxiliary Committee have achieved a fantastic result raising \$29,000 with the events during the year such as the annual golf day, movie nights and bus trips.

Gateways also raised over \$117,000 through fundraising and grants within 2013/2014. Thank you to all our donors, supporters and volunteers.



*Westfield Geelong Giveability Day*

## KEY ACHIEVEMENTS

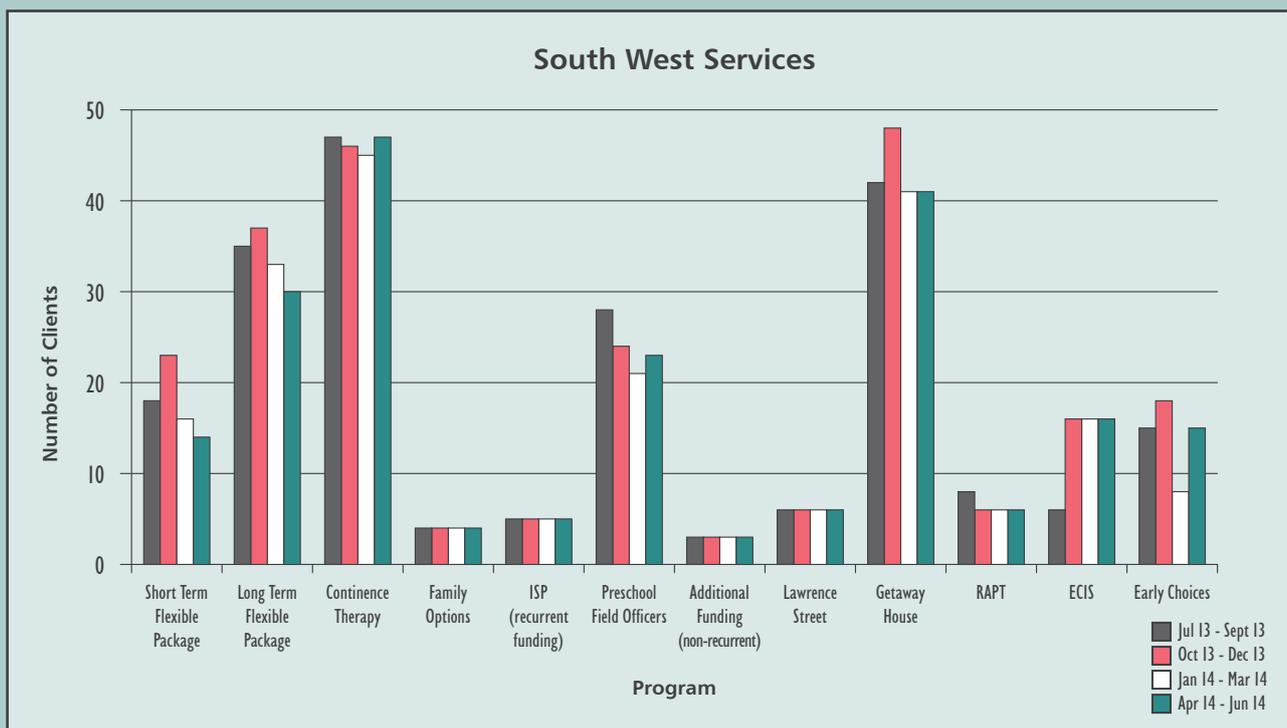
- Establishment of a South West Early Childhood Intervention Service program currently providing support to 16 families with a part time Paediatric Occupational Therapist, Speech Therapist and Early Childhood specialist.
- Successful application to DEECD and Commonwealth Department of Education to run a licenced Out of School Hours Care (OSHC) program in partnership with Warrnambool Special Developmental School - this program was developed to provide after school care for families of children attending the Special Developmental School.
- Successful operation of all DHS funded programs.
- Refurbishment of Getaway House - new carpet layed throughout the house as well as new vinyl flooring in the client bathroom.

- Establishment of 'Parent First' carer support group - a support group for carers of all people with a disability auspiced by Gateways and run out of Getaway House.

*"Getaway House is a 'home away from home' and my child is safe and happy there."* Parent



*Getaway House*





# CORPORATE SERVICES



Photo courtesy of The Geelong Advertiser

## *Gateways wins Powercor Geelong Business Excellence Award 2014 - Health and Wellbeing*

**G**ateways Corporate Services team manages the financial, human resources and administrative functions of Gateways operations and aims to provide excellent support to our clients, staff, suppliers and stakeholders.

Gateways has a diverse workforce of client support and professional staff with 385 people employed. We experienced 7% growth in staff from the previous year due to the expansion of services. 88% of the staffing group are female

and the majority of staff are employed in a part time or casual capacity.

Gateways has 7 staff reaching 10 years of service and 5 staff reaching 15 years, which is a wonderful achievement.

During the year Gateways has focused on the development of our ICT systems to become more efficient and meet the demands of individual claiming of funds through the introduction of the National Disability Insurance Scheme.



*Gateways Auxiliary Committee*

# CORPORATE SERVICES

PROGRAM/WORKPLACE	FULL TIME	PART TIME	CASUAL	TOTAL STAFF
<b>ACCOMMODATION &amp; SPECIALIST SUPPORT SERVICES</b>				
Manager	2	2		4
Bilston Court	0	7		7
Bundoora Crescent	0	5		5
Denman Street	0	7		7
Glenroy	1	11		12
Grange Court	1	12		13
Grundell Close	1	8		9
High Street	0	10		10
Jacaranda Place	0	4		4
McNeill Court	0	9		9
Ormond Road	0	4		4
Tate Street	0	10		10
Torquay Road	0	8		8
My Way	0	0	5	5
Social Connect	0	0	15	15
Casual staff			29	29
	<b>5</b>	<b>97</b>	<b>49</b>	<b>151</b>
<b>RESPIRE, RECREATION &amp; FAMILY SUPPORT SERVICES</b>				
Manager	1	0	0	1
Interchange	0	3	0	3
Case Coordination	1	3	0	4
Parent Support & My Time	0	1	0	1
Recreation	0	8	0	8
Respite	2	2	44	48
	<b>4</b>	<b>17</b>	<b>44</b>	<b>65</b>
<b>THERAPY &amp; INCLUSION SUPPORT SERVICES</b>				
	<b>8</b>	<b>110</b>	<b>1</b>	<b>119</b>
<b>SOUTH WEST SERVICES</b>				
Manager	0	1	0	1
Administration support	0	1	0	1
Getaway Respite House	0	6	6	12
Lawrence St Community Living Service	0	8	8	16
Case Managers	0	2	0	2
Early Intervention	0	2	0	2
Preschool Field Officers	0	2	0	2
	<b>0</b>	<b>22</b>	<b>14</b>	<b>36</b>
<b>QUALITY &amp; SERVICE DEVELOPMENT</b>				
	<b>1</b>	<b>2</b>	<b>0</b>	<b>3</b>
<b>CORPORATE SERVICES</b>				
	<b>4</b>	<b>7</b>	<b>0</b>	<b>11</b>
<b>GRAND TOTAL</b>	<b>22</b>	<b>255</b>	<b>108</b>	<b>385</b>

# BOARD OF MANAGEMENT

Gateways Support Services is governed by a skilled and experienced voluntary Board of Management. The Board comprises:



*Dr Bernie Jenner* (President)  
MBBS, FRACP, Dip. Child Psych., GDFT



*Mr Bruce Renick* (Secretary)  
B. Com.



*Dr Robert Ward* (Vice President)  
MBBS, FRACGP



*Mr Barry Kittelty* (Treasurer)  
Dip. Bus., Grad. Dip. Acc., CA



*Dr Sue Home*  
MBBS, Dip. Obs., RCOG (London)



*Mrs Helen Buchan*  
B. LLB/BSc



*Mr Mark Appleford*  
B. Com., BS



*Mrs Rose Hodge*  
App. Dip. Science (Dental Therapy)



*Mr Brendan Caligari*  
Over 20 years marketing/PR experience

## COMMITTEES

Gateways is appreciative of the many volunteers who contribute their knowledge and skills to the following committees:

- Auxiliary
- Accommodation & Specialist Support Services



*Mr Rob Birch*  
Dip. Bus. Man., AICD

It is with pleasure that I present the financial reports for the year ended 30 June 2014 on behalf of the Board of Management. Gateways has continued to respond well to significant growth over the year with increased operating revenue and expenses of 25% and 23% respectively from the previous year. This is due to growth in all divisions but most significantly in Accommodation Services. Also contributing to Gateways growth has been the new Early Childhood Intervention services beginning in Western Melbourne in October 2013.

The introduction of the National Disability Insurance Scheme has created a number of challenges including the added time to claim and reconcile funding for each client. Budgeting has also been a challenge with the price for 1:1 services not covering the cost of delivering a quality service. We continue to work with the National Disability Insurance Agency in the hope that a satisfactory outcome can be achieved for our service users.

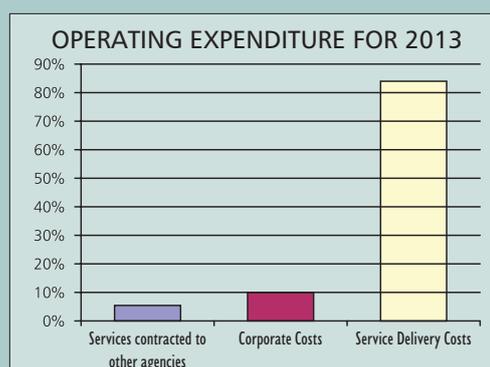
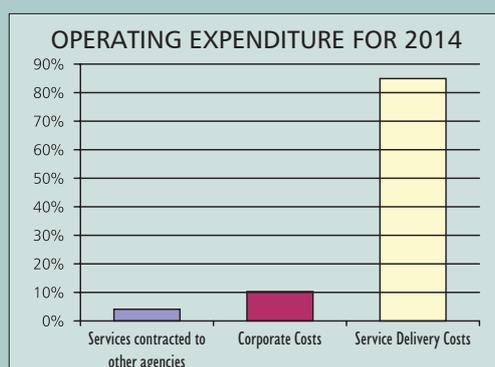
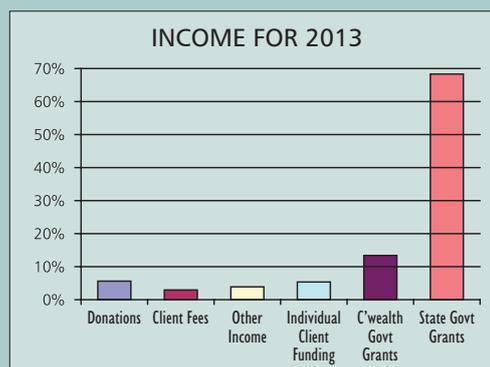
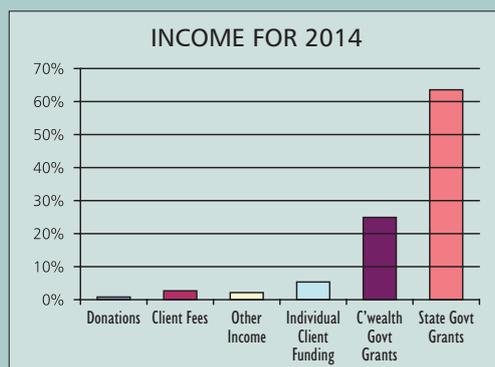
The graphs below show broad groupings of operating revenue and expenses for 2013 and 2014.

The renovation and expansion of the Geelong West office has been an exciting development which could not have been achieved without the many philanthropic trusts, businesses, suppliers, the community, service users, staff and supporters who have been willing to give to the project. Our sincere thanks are also extended to local architect Wendy Hastrich, builders Bowden Corporation and the many contractors who brought the project to fruition within the designated timeframe.

Gateways staff and volunteers continue to strive for the best and this was recognised in the Geelong Business Excellence Award win during the year. It was also fantastic that Gateways was a finalist in the Geelong business of the year. The hard work and dedication shines through.

As in previous years, the audited financial report is a summarised version of the audited financial reports with accompanying notes. A full set of reports is available on application to the Gateways Albert Street office, Geelong West.

**Barry Kittelty** (*Dip. Bus., Grad. Dip. Acc., CA*)  
Honorary Treasurer



# FINANCIAL STATEMENTS

## STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2014

	2014 \$	2013 \$
Revenues from ordinary activities	15,823,917	13,423,801
Employee expenses	(12,188,348)	(9,525,708)
Depreciation expenses	(342,423)	(247,657)
Other expenses from ordinary activities	(2,583,560)	(2,514,336)
Net profit from ordinary activities attributable to the association	709,586	1,136,100
Other comprehensive income	0	0
<b>TOTAL COMPREHENSIVE INCOME OF THE ASSOCIATION</b>	<b>709,586</b>	<b>1,136,100</b>

## STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2014

	2014 \$	2013 \$
<b>Current Assets</b>		
Cash Assets	5,669,819	5,609,909
Receivables	89,520	64,807
Other	93,277	18,474
<b>TOTAL CURRENT ASSETS</b>	<b>5,852,617</b>	<b>5,693,190</b>
<b>Non-Current Assets</b>		
Property, plant and equipment	3,850,455	3,024,306
<b>TOTAL NON-CURRENT ASSETS</b>	<b>3,850,455</b>	<b>3,024,306</b>
<b>TOTAL ASSETS</b>	<b>9,703,072</b>	<b>8,712,496</b>

# FINANCIAL STATEMENTS

	2014 \$	2013 \$
<b>Current Liabilities</b>		
Payables	3,982,803	3,877,005
Provisions	1,021,304	848,794
<b>TOTAL CURRENT LIABILITIES</b>	<b>5,004,107</b>	<b>4,725,799</b>
<b>Non-Current Liabilities</b>		
Provisions	455,434	457,752
<b>TOTAL NON-CURRENT LIABILITIES</b>	<b>455,434</b>	<b>457,752</b>
<b>TOTAL LIABILITIES</b>	<b>5,459,541</b>	<b>5,183,551</b>
<b>NET ASSETS</b>	<b>4,243,532</b>	<b>3,533,945</b>
<b>EQUITY</b>		
Reserves	1,012,000	1,012,000
Retained earnings	3,231,530	2,521,944
<b>TOTAL EQUITY</b>	<b>4,243,531</b>	<b>3,533,945</b>

## STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2014

	Retained Earnings \$	General Reserves \$	Asset Revaluation Reserve \$	Total \$
Balance at 1 July 2012	1,385,845	682,000	330,000	<b>2,397,845</b>
Profit for the year ended 30 June 2012	1,136,100	-	-	<b>1,136,100</b>
Balance at 30 June 2013	<b>2,521,945</b>	<b>682,000</b>	<b>330,000</b>	<b>3,533,946</b>
Profit for the year ended 30 June 2014	709,586	-	-	<b>709,586</b>
<b>BALANCE AT 30 JUNE 2014</b>	<b>3,231,531</b>	<b>682,000</b>	<b>330,000</b>	<b>4,243,532</b>

# FINANCIAL STATEMENTS

## STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2014

	2014 \$	2013 \$
<b>Cash Flows From Operating Activities</b>		
Client fees	421,809	421,701
Donations received	209,894	409,193
Operating grant receipts	14,908,684	12,500,869
Sundry income	267,002	412,090
Payments to suppliers and employees	(14,753,383)	(11,264,598)
Interest received	117,597	138,837
<b>NET CASH PROVIDED BY OPERATING ACTIVITIES</b>	<b>1,221,603</b>	<b>2,618,092</b>
<b>Cash Flows From Investing Activities</b>		
Fixed asset purchases	(1,168,575)	(1,249,074)
Proceeds on sale of fixed assets	6,880	34,738
<b>NET CASH USED IN INVESTING ACTIVITIES</b>	<b>(1,161,695)</b>	<b>(1,214,336)</b>
Net increase in cash held	59,908	1,403,756
Cash at the beginning of the financial year	5,609,907	4,206,151
<b>CASH AT THE END OF THE FINANCIAL YEAR</b>	<b>5,669,819</b>	<b>5,609,907</b>

## STATEMENT BY MEMBERS OF BOARD OF MANAGEMENT

The Board of Management declare that in their opinion, the concise financial report of Gateways Support Services Inc for the year ended 30 June 2014 complies with Accounting Standards AASB 1039: Concise Financial Reports.

The financial statements and specific disclosures included in this concise financial report have been derived from the full financial report for the year ended 30 June 2014.

The concise financial report cannot be expected to provide as full an understanding of the statement of income, balance sheet, statement of changes in equity and financing and investing activities of the Association as the full financial report, which is available on request.

This declaration is made in accordance with a resolution of the Board of Management.



**R. Ward**  
Vice-President



**B. Kittelty**  
Treasurer

*Dated this day of 15 September 2014*

## INDEPENDENT AUDIT REPORT

### REPORT ON THE CONCISE FINANCIAL REPORT

We have audited the accompanying concise financial report of Gateways Support Services Inc which comprises the statement of financial position as at 30 June 2014, the statement of comprehensive income, statement of changes in equity, statement of cash flows for the year then ended, and related notes, derived from the audited financial report of Gateways Support Services Inc for the year ended 30 June 2014. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards and accordingly, reading the concise financial report is not a substitute for reading the audited financial report.

### BOARD OF MANAGEMENT'S RESPONSIBILITY FOR THE CONCISE FINANCIAL REPORT

The Board of Management of the association is responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 *Concise Financial Reports*, and for such internal control as the Board of Management determines is necessary to enable the preparation of the concise financial report.

### AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on the concise financial report based on our procedures which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of Gateways Support Services Inc for the year ended 30 June 2014. We expressed an unmodified audit opinion on that financial report in our report dated 15 September 2014. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Our procedures included testing that the information in the concise financial report is derived from, and is consistent with, the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with AASB 1039 *Concise Financial Reports*.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### INDEPENDENCE

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*.

### OPINION

In our opinion, the concise financial report of Gateways Support Services Inc for the year ended 30 June 2014 complies with Accounting Standard AASB 1039 *Concise Financial Reports*.

**ANDREW FREWIN & STEWART**  
61 Bull Street, Bendigo Vic 3550



**David Hutchings**  
Partner

15 September 2014

# ACKNOWLEDGEMENTS

## 'BRIGHTER FUTURES' – ALBERT STREET BUILDING CAMPAIGN

- C Roberts
- G Slater
- Gateways Auxiliary Committee
- J Empson
- L Dowler
- R Day
- Remunerator Pty Ltd
- T Rix

## DONATIONS FOR PROGRAMS AND SERVICES

- Alcoa
- Blue Illusion
- Bob Jordan
- Boyd & Stevenson
- Bunnings Warehouse
- City of Greater Geelong
- Home in the Hamptons
- Give Where You Live
- Lac Cycling Group
- Larter Consulting
- P Lemon
- Richies IGA
- Rotary Club of Drysdale

- Viva Energy Refining funds from Shell Refinery
- T.F. & H.A. Malone
- Westfield Geelong & Staff

## DONORS

- Artist Photography
- Bellarine Veterinary Practice
- Camerahouse
- Curlewis Winery
- Gary and Robyn Spry
- Judy Chirnside
- RACV Torquay Golf Club
- Schots Home Emporium
- Shack Dining Co
- Simon Crowley
- Sue Moore
- V & R Fruit & Vegetable Market Pty Ltd
- Whyte Just & Moore

## AUTISM ASSESSMENT

- Eastbrooke Family Medical Clinic

## FUNDRAISING/ CHRISTMAS APPEAL

- Run Geelong – all sponsors of the Gateways running team
- Christmas Appeal – Gail Willett, Leanne Moreillion, Placement Support Team and Rosemary Malone

## COMMUNITY PARTNERSHIPS

- Geelong Football Club – “Geelong Cats Connection Partner”
- Westfield Geelong



*Junior Holiday Program*





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